

5 Year Improvement Programme



Here is our plan for improving your homes over the next five years, as outlined in our transfer promises.

This table shows what improvements will be carried out in each town and village over the next 5 years.

You will be notified at least 6 weeks in advance of any works commencing at your home. A surveyor will meet with you when you will be given the opportunity to choose materials, colours and designs (where applicable).

	Fencing	Externals	Bathrooms (general)	Kitchens, Heating, Electrics (general)	Bathrooms (sheltered)	Kitchens, Heating, Electric (sheltered)
Ashwell	Y2	Y2	Y1	Y3	none	none
Barrowden	Y2	Y2	Y5	Y1	Y3	Y1
Belton	Y1	Y3	Y2	Y3	Y2	Y3
Bisbrooke	Y2	Y2	Y5	Y1	none	none
Braunston	Y1	Y1	Y2	Y3	Y2	Y3
Caldecott	Y2	Y2	Y5	Y1	Y3	Y1
Cottesmore	Y2	Y2	Y1	Y3	Y1	Y3
Edith Weston	Y2	Y2	none	none	Y1	Y3
Empingham	Y1	Y2	Y2	Y2	Y3	Y1
Essendine	Y1	Y2	Y1	Y4	none	none
Exton	Y2	Y2	Y1	Y3	Y1	Y3
Glaston	Y1	Y3	Y2	Y3	Y1	Y3
Great Casterton	Y2	Y2	Y1	Y3	Y1	Y3
Greetham	Y2	Y2	Y1	Y3	Y1	Y3
Hambleton	Y2	Y2	none	none	Y1	Y3
Ketton	Y1	Y2	Y1&Y3*	Y4	Y3	Y2
Langham	Y2	Y2	Y1	Y3	Y1	Y3
Lyddington	Y2	Y2	Y5	Y1	none	none
Manton	Y1	Y3	Y2	Y5	Y2	Y3
Market Overton	Y2	Y2	Y1	Y3	Y1	Y3
Morcott	Y1	Y3	Y2	Y3	none	none
North Luffenham	Y3	Y2	Y1	Y3	Y1	Y3
Oakham North	Y3	Y1	Y3&Y4*	Y2&Y5*	Y2	Y2
Oakham South	Y1	Y3	Y2	Y4	Y2	Y3
Pickworth	Y1	Y2	Y1	Y4	none	none
Preston	Y2	Y1	Y2	Y3	Y3	Y3
Ridlington	Y1	Non Trad	Non Trad	Non Trad	Non Trad	Non Trad
Ryhall	Y1	Y3	Y3	Y2	Y2	Y2

Seaton	Y2	Y2	Y5	Y1	none	none
South Luffenham	Y1	Y1	Y2	Y3	Y3	Y3
Thistleton	Y3	Y2	Y1	Y3	none	none
Tinwell	Y1	Y2	Y1	Y4	none	none
Uppingham	Y2	Y3	Y5	Y1	Y3	Y1
Whissendine	Y3	Y2	Y1	Y3	Y1	Y3
Whitwell	Y3	Y2	Y1	Y3	none	none
Wing	Y1	Y1	Y2	Y1	Y3	Y3

Scheme	Full Works	DDA Works	Decorations
The Lodge	Y1	Y1	Y1
Gainsborough Court	Y1	Y1	Y1
Beckworth Court	Y1	Y1	Y1
Francis Court	Y2	Y2	Y1
Barlow/Finkey/Dean	Y2	Y2	Y1
Dolphin & Gerard	Y3	Y2	Y1
Carver Court & Manor View	Y3	Y2	Y1

Y1 Nov 2009 - Oct 2010

Y4 Nov 2012 - Oct 2013

Y2 Nov 2010 - Oct 2011

Y5 Nov 2013 - Oct 2014

Y3 Nov 2011 - Oct 2012

* Where marked with two years areas have been split, please refer to full programme for streets included in these years

How it works

1. An FWA surveyor will meet with you to design and consult on colour choice
2. Work will commence approximately 2 months after this
3. Bathrooms will take 10 working days and kitchens will take 15 working days for installation
4. A Spire surveyor will inspect all work after completion and identify any problems
5. Any problems will be rectified within 48 hours
6. On completion of works, you will be asked to fill out a Tenant Satisfaction Survey.

This leaflet is available in various formats, i.e. different languages, braille, audio formats etc. Please contact us for further information.

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